

Warranty and Returns

Limited Warranty

Appleton warrants that products manufactured by it will be free from defects in material and workmanship for a period of one (1) year from the date of shipment. This warranty shall not apply to any goods which have been subjected to misuse, improper installation, repair, alteration, neglect, accident, abnormal conditions of operation, or use or maintenance in any manner contrary to Appleton's instructions, or to products not manufactured by Appleton. There are no express warranties other than as expressed herein and no words or conduct of any representative of Appleton shall be deemed to create any except by express written consent.

EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT, APPLETON HEREBY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OF THE GOODS SOLD HEREUNDER AND ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, NOTWITHSTANDING ANY STATEMENTS OR OTHER WRITINGS REGARDING FITNESS, CAPACITY, OR SUITABILITY OF THE GOODS.

Appleton's obligation under the express warranty are limited to repair or replacement of the affected part or parts. In no event shall Appleton be liable for Buyer's manufacturing costs, lost profits, goodwill, or any other special, incidental or consequential damages arising out of the breach of the agreement. This remedy shall be available only where claims for failure of goods to conform to this agreement or damage in transit (where applicable) are made in writing and received by Appleton within ten (10) days after Buyer's receipt of such goods or failure of goods to conform. If not received within such period, such claims shall be deemed waived by Buyer. Buyer shall afford Appleton prompt and reasonable opportunity to inspect any goods as to which a claim is made and Appleton shall have the right of final determination of the cause and existence of any defect under this warranty. No material may be returned to Appleton without Appleton's express prior permission in the form of a Return Material Authorization (RMA) number.

Correction of non-conformities, in the manner and for the period provided above, shall constitute fulfillment of all liabilities of Appleton to Buyer with respect for the goods, whether based on contract, negligence, strict tort, or otherwise.

Returns

Warranty and non-warranty returns are initiated through the issuance of a Return Material Authorization (RMA) number from an authorized Appleton sales or service/support representative. This can be obtained by calling Appleton in Neenah, WI at 800-531-2002 or 920-751-1555. The RMA number should be clearly evident on the shipping label and/or packing slip and the package should be shipped freight prepaid. If questions arise or if additional information is required, please call the customer service department at the number below.

Product returns and all inquiries should be directed to:

Appleton Manufacturing
1025 Breezewood Lane
Neenah, WI 54956 USA
Phone: 800-531-2002
Phone: 920-751-1555
sales@appletonmfg.com
www.appletonmfg.com